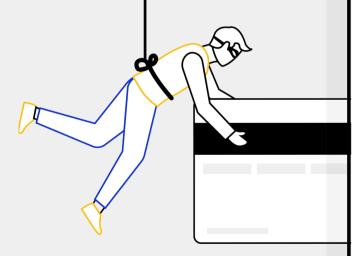
COSTLY CONFIDENCE

56% of consumers claim to be scam-savvy

are likely to miss warning signs



What Makes People Click?

FREE GIFT - YOU'VE **BEEN SELECTED!!**

respond to positive hooks

OPEN NOW! 48 HOURS ONLY

would act on messages that create urgency

ACTION NEEDED -CONFIRMATION REQUIRED

would respond to action required phrases



Did you know? ONLY...

look to ensure words are spelt correctly

search for a company name or logo

verify email addresses

52% reported being a victim of

a scam with **21%** multiple times.





Visa Stay Secure Study surveyed 5,800 adults across 17 markets in Central and Eastern Europe, Middle East and Africa, March-April 2023

OVERLOOKING TELLTALE SIGNS